

Borough of Penbrook Stormwater Authority  
**Delinquent Stormwater Fee Collection**  
**Frequently Asked Questions (FAQS)**

**Q: Who handles Borough of Penbrook Stormwater Authority (Authority) delinquent stormwater fee collections?**

A: The CGA Law Firm, Attorney Beth Kern, was appointed as Solicitor for the Authority in 2022, and since then has been authorized and directed by the Authority to collect all outstanding delinquent fees.

**Q: Why did I get a certified letter in the mail about my delinquent stormwater fee?** A: The Municipal Claims and Tax Liens Law maintains certain requirements when collecting delinquent fee accounts, including a certified mail collection letter that must be sent to all current record property owners.

**Q: Who does the collection letter come from?**

A: The CGA Law Firm. This certified mail collection letter will most likely be the first contact informing you of a delinquent fee year for your property. If your property is delinquent for more than one fee year, you can, and will likely, receive multiple collection letters. You will typically receive one letter for each delinquent fee year.

**Q: What if a prior property owner did not pay an annual stormwater fee on the property I now own?**

A: An unpaid stormwater fee goes along with the property, not a particular property owner. If you receive a collection letter for delinquent stormwater fees prior to your ownership, you are now responsible for paying the delinquent fee.

**Q: Why does the collection letter I received include legal fees and costs?**

A: The Municipal Claims and Tax Liens Law provides the Authority with the ability to set legal fees for the collection of delinquent fee accounts. The Board has chosen to exercise that right and has adopted a fee resolution which holds property owners responsible for paying the legal fees incurred during the delinquent fee collection process.

**Q: Where can I read a copy of the fee resolution?**

A: A copy of the current fee resolution can be found on the Authority documents page of the Borough of Penbrook website, [www.penbrook.org](http://www.penbrook.org).

**Q: What if I don't want to pay the legal fees and costs?**

A: Any issue with the delinquent fee collection process or the decision to make the legal fees the responsibility of the delinquent property owner will need to be addressed directly with the Authority Board.

**Q: How can I contact the Authority Board?**

A: You can attend a regularly scheduled monthly public meeting of the Authority Board, which takes place at 6:30 pm on the third Wednesday of every month at the Penbrook community building.

**Q: What if I ignore the fee reminder notice from Keystone Collections Group or the collection letter from the Solicitor?**

A: Failure to take action or make payment upon receipt of a reminder notice or collection letter regarding your property can have serious consequences including, but not limited to, the imposition of additional legal fees, a municipal lien being placed on your property, reporting to your mortgage holder, and/or instituting the sale of your property by the Dauphin County Sheriff.

**Q: How do I find out if any delinquent stormwater fees are owed on my property?** A: If you have questions regarding the payment status of any prior stormwater fee year(s) for your property, you may contact the Authority via email at [authority@penbrook.org](mailto:authority@penbrook.org) or by calling the Borough Office at 717-232-3733.

**Have more questions about the annual stormwater fee or the delinquent fee collection process?**

For more information, please review:

- Borough of Penbrook Stormwater Authority Stormwater Fee Billing Transition Letter
- Borough of Penbrook Stormwater Authority Annual Stormwater Fee FAQs

The Authority Board invites and encourages all Borough of Penbrook property owners and residents, regardless of if you have questions or concerns about the annual stormwater fee or delinquent fee collection process, to attend the monthly Authority Board meetings.